



2011/12 Service Planning Report (October 2013 - March 2014 progress)

Action Code	Action Title	Action Description	Original Due Date in 2011/12 Service Plan	April - September 2012 status	October - Decemeber 2012 status	January - March 2013 Status	Notes	
Pride in East Herts								
By 2013 - Sustain the percentage of residents satisfied with street and environmental cleanliness by increasing partnership working to maintain environmental standards.								
11-ES01	Deliver completed management plans for major parks in consultation with stakeholders.	<p>Target: Management plans in place for the remaining major parks (Hertford Castle; Waytemore Castle; Hartham).</p> <p>Outcome: Clear direction and allocation of resources to meet local needs. Able to demonstrate local community involvement. Develop a consistent approach to producing Management Plans for the 40+ smaller parks and open spaces.</p> <p>Critical Success Factors: Staff resources. Support from the local community and external partners such as Groundwork Trust and CMS.</p> <p>Environmental Impacts: The development of parks considers environmental management, landscape and biodiversity implications.</p>	31-Dec-11	Revised Completion Date (to 30 September 2013)	Action on Target		Action On Target	January - March 2013. Pishiobury Park Management Plan complete. Hartham Management Plan currently subject to public consultation. Fields in Trust approval granted to adopt Hartham as a 'Queen Elizabeth II Jubilee' park Work continuing on Hertford and Waytemore Castle Grounds.
11-ES05	Undertake a review of the Parks and Open Spaces Strategy and Action Plan in 2012.	<p>Target: Review of Strategy started in April 2012 and completed by March 2013.</p> <p>Outcome: Amend existing Strategy as required and develop a new Action Plan.</p> <p>Critical Success Factors: Staff resources, support form other Services and CMS. Community and Member support.</p> <p>Environmental Impacts: Strategic environmental and biodiversity impacts taken into account.</p>	31-Mar-13	Action Deleted	Action Deleted		Action Deleted	April - September 2012. Good progress being made. Draft Strategy to be submitted to the January 2013 Environment Scrutiny Committee. This action is now superseded by Action 12-ES06
11-ES14	Review of Environmental Crime enforcement procedures.	<p>Target: Completed review of all environmental crime enforcement procedures and increased public knowledge of environmental crime.</p> <p>Outcome: Review Environmental Crime Policies to ensure they are up to date. Improved service and customer knowledge of Environmental Crime and enforcement procedures via publicity, website improvements and customer service training.</p> <p>Critical Success Factors: Staff resources, Web and IT support. Support of external partners. Member support.</p> <p>Environmental Impacts: Reduction in Environmental Crime across the District.</p>	31-Mar-12	Suspended (due date was 31 July 2013)	Suspended		Suspended	April - September 2012. Project suspended pending Government implementing new legislation. To be revisited in 2013/14
By 2015 - Reduce by 25% the carbon dioxide emissions from local authority operations by 2020.								
11-ES21	Implement the Castle Weir Micro Hydro Scheme at Hertford Theatre.	<p>Target: Facility commissioned.</p> <p>Outcome: Exempla project. Production of sustainable energy and income generated from the sale of green electricity and feed in tariffs. Contributes to the enhancement of the town centre of Hertford.</p> <p>Critical Success Factors: Staff resources. Design and build of facility by Contractor. Support from the Council's Engineering and Property teams. Planning approval agreed.</p> <p>Environmental Impacts: Reduce Council's carbon footprint. Demonstration project for businesses in Hertfordshire.</p>	31-Oct-11	Revised Completion Date (to 31 July 2013)	Revised Completion Date (to 31 March 2014)		Action On Target	January - March 2013. In Progress. Further flood risk modelling has now been completed and submitted to the Environment Agency for consideration. Subject to this been satisfactory, planning application process will continue during the summer and Water Framework Directive study will be undertaken, in line with legislative requirements. Once all permissions have been granted the final phase of procurement and construction can proceed.